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## Message from the CEO

Through my company FIAFI Group, I am pleased to be involved in the redevelopment of Iraq and to be a key player in Iraq's maturing commercial sector.

Established in 2004, FIAFI group has grown dramatically in response to the ever-increasing demands for its services from our local and international clients. Operating in highly challenging conditions FIAFI Group has combined exacting professional standards with local knowledge and expertise to provide customers with high-quality, on time and cost effective solutions to meet their requirements.

As the security environment in Iraq becomes more stable and the economy more mature, FIAFI Group is ideally placed to enable our customers to enter and operate successfully and securely in a country that I am delighted has such a bright future ahead of it.



PROFILE



## Profile

FIAFI Group is an Iraqi infrastructure services Company and has operated in Iraq since 2004. FIAFI Group is fully licensed to Level One with the Iraqi Ministry of Trade. Initially involved in logistics, security, maintenance and training, FIAFI Group's portfolio has expanded to include construction, catering, life support and pipeline solutions.

Today, FIAFI Group is one of the leading enterprises in Iraq. Headquartered in Baghdad, it operates nationwide with a regional office in Basra, an international branch office in Dubai and representative offices in London, Munich and Kuwait.

FIAFI Group is privately owned by the CEO and Founder Mr. Ragdan El-Akabi and the Company is proud to offer its customers professional solutions to international standards. In May 2009, FIAFI Group was awarded the ISO 9001:2008 certificate in Quality Management and the Company operates in line with the U.S.A. Foreign Corrupt Practices Act of 1977 (FCPA).



ISO 9001 : 2008  
Quality Management



## Mission

Our mission is to provide our customers with a first class service and in so doing aid the commercial development of Iraq.

## Vision

Our vision is to proactively invest in Iraq and its citizens with emphasis on ethics, integrity and quality.

## Values

Our reputation is upheld by core values that underpin our working operations every day:

**Fiscal responsibility** – we ensure that the most cost effective solution is offered to our customers

**Ethics** – we advocate the highest ethical standards

**Quality** – we continually strive to provide the highest quality service

**Socio-economics** – as an Iraqi owned and operated Company, we adopt a strong socio-economic policy by ensuring that a baseline of 95% of employees remain Iraqi



## Employees

- FIAFI Group employment levels fluctuate depending on the contracts it supports and peaked at 1,350 in 2009
- The skills matrix of FIAFI Group staff are split across senior management, mechanical and civil engineers and experienced logistic and security professionals
- FIAFI Group's employee breakdown comprises ~ 97% local nationals. The remaining ~ 3% comprise expat senior management to implement and maintain quality systems and standards
- FIAFI Group supports its employees through extensive training, to ensure operational skill levels are in line with up to date technologies and equipment recognized as international best practice
- FIAFI Group's greatest asset is its employees and therefore the Company strives to provide all staff with a safe working environment while promoting the development of their talents



## Registrations and Licenses

### Ministry of Trade

- Sama Al-Fiafi for General Contracting & Trading CO.LL.  
(MoT Registration Number 20-4981)
- Sama Al-Fiafi for Logistical Services CO.LL.  
(MoT Registration Number 20-7915)
- Sama Al-Fiafi for Security Services CO.LL.  
(MoT Registration Number 20-5302)
- Sama Al-Fiafi for Oil Services CO.LL.  
(MoT Registration Number 20-73486)

### Ministry of Interior

- Sama Al-Fiafi Security Operating License  
(Mol Number 52)

### Ministry of Planning

- Sama Al-Fiafi for General Contracting & Trading CO.LL.  
(MoP Number 3974 Field Construction Level 1 - Highest Level)





## Registrations and Licenses

### Ministry of Environment

- Sama Al-Fiafi for Environmental Services Approval

### Ministry of Education

- License for operating a private Institute for electrical and mechanical vocational training (MOE Number 245)

### Baghdad Chambers of Commerce

- Sama Al-Fiafi for General Contracting & Trading CO.L.L. (Number S-14270 Grade: Excellent)
- Sama Al-Fiafi for Petroleum Services CO.L.L. (Number S-14271 Grade: Excellent)

### Licenses under process

- License with the Ministry of Environment and Ministry of Planning for Demining Services
- License for Education expanded to cover Language and Oil Related Services



## Memberships

FIAFI Group is a member of the following organizations:



Private Security Company Association Iraq  
[www.pscai.org](http://www.pscai.org)



Arab British Chamber of Commerce  
[www.abcc.org.uk](http://www.abcc.org.uk)



National U.S. – Arab Chamber of Commerce  
[www.nusacc.org](http://www.nusacc.org)



Franco Arab Chamber of Commerce  
[www.ccf franco-arabe.org](http://www.ccf franco-arabe.org)



Arab-German Chamber of Commerce  
[www.ghorfa.de](http://www.ghorfa.de)



## Corporate Social Responsibility

FIAFI Group proactively encourages community growth and development in Iraq by sponsoring the following charities and organizations:



AMAR International Charitable Foundation ([www.amarfoundation.org](http://www.amarfoundation.org)). AMAR works to create and sustain services in medicine, public health, education and basic need provision within communities living under stress, in war zones or in areas of civil disorder.



The Iraqi Red Crescent ([iraqredcrescent.org](http://iraqredcrescent.org)) has been the primary humanitarian provider on the ground in Iraq for the last three years and has been helping Iraqis in need since 1932.



The Culture For All ([www.cultureforall.org](http://www.cultureforall.org)) charity is focused on both higher and child focused education, child development, civil-society strengthening and capacity building, grass-root reconciliation, sports, women's issues, and human rights in Iraq.



Mercy Corps ([www.mercycorps.org](http://www.mercycorps.org)) provides emergency humanitarian supplies and helps thousands of Iraqi children keep learning, restoring a measure of normalcy amid extremely difficult conditions, offering a path towards greater opportunity.



## Corporate Social Responsibility

FIAFI Group proactively encourages community growth and development in Iraq by sponsoring the following charities and organizations:



Anglo Arab Organization ([www.angloarab.org](http://www.angloarab.org)). The AAO is a voluntary non-profit making association promoting greater integration of British Arabs into mainstream British society. The AAO also aims to promote better understanding and dialogue between Britain and the Arab World.



The National Democratic Institute ([www.ndi.org](http://www.ndi.org)) endeavors to strengthen relationships among Iraqi citizens, political parties and government institutions and encourages the development and implementation of policies that meet the needs of the population.



Iraqi Orphan Foundation ([iraqiorphanfoundation.com](http://iraqiorphanfoundation.com)). The IOF is devoted to serving the interests of orphans regardless of their religious, ethnic or political affiliation. Within four years, the IOF provided for 2,000 orphans.



Indigo-collection ([www.indigo-collection.com](http://www.indigo-collection.com)). FIAFI Group supports local artists in Europe and America to increase and enhance cultural understanding between nations.



**SERVICES AND CASE STUDIES**



# CONSTRUCTION

## Construction

FIAFI Group Construction is registered with the Ministry of Trade and has attained Level One registration with the Ministry of Planning.

Construction has historically been a core competency of the El-Akabi family and FIAFI Group maintains the tradition today. The Company specializes in the construction of life support accommodation, temporary and permanent living quarters and pre-fabricated structures in support of Government and private sector contracts. FIAFI Group structures project specific teams using a combination of local and international personnel.

### Services include:

- Infrastructure work
- Excavation
- Piling and foundation works
- Concrete frame works
- Roads and pavements
- Building / general construction
- Internal and external finishes
- Civil engineering
- MEP (mechanical, engineering and plumbing) works

## Construction case studies

### Ministry of Interior: Federal Police Maintenance Depot Contract



- Contract value: \$12 million
- Contract duration: 12 months
- Contracted to build life support camp in Baghdad
- Conduct sustained life support operations for international and host nation personnel
- Camp includes a training facility and depot level maintenance facility

### MNSTC-I: Mechanical Facility



- Contract value: \$25 million
- Contract duration: 18 months
- Design, refurbish and build three mechanical facilities in Baghdad
- Comprising 50,000 square feet of new build work space and 15,000 square feet of refurbished space
- Build includes all internal fixtures and fittings



## Construction case studies

### Refurbishment of Iraqi Army Barracks



- Contract value: \$15 million
- Contract duration: 36 months
- Contracted to refurbish military barracks
- Team comprised more than 1,500 laborers
- Labor camp and life support built on site to sustain labor force

### Military Base



- Contract value: \$3.8 million
- Contract duration: 8 months
- Contracted to build largest aircraft hanger on the base (50m by 54m)
- This included supply and installation of internal five ton crane



**CATERING & LIFE SUPPORT**

## Catering & Life Support

FIAFI Group has developed a full service life support solution to better enable international companies to establish operations on the ground in Iraq. Life support has evolved in conjunction with FIAFI Group's security, logistics, construction and maintenance operations. For this vital area we operate with our trusted partner SATCO.

FIAFI Group build life support camps to international standards even in remote locations; the camps are customized to suit all customers needs, scales and technological requirements. One of the main areas life support covers is catering for which FIAFI Group can offer a full, multinational workforce.

### Services Include:

- Total camp support services (design, management, community services, utilities, transportation etc)
- Catering and food services
- Housekeeping, janitorial and laundry services
- Camp accommodation control
- Sanitation and pest control services
- Design, provision, operations and maintenance of catering, dining and kitchen facilities
- Waste management and disposal services
- Security
- Construction



LOGISTICS

## Logistics

FIAFI Group Logistics is fully licensed by the Iraqi Ministry of Trade and offers its customers comprehensive and secure logistic and trucking services with the ability to provide in excess of 300 tractor/trailer units daily.

FIAFI Group operates a depot facility in Baghdad and Taji and owns specialized equipment including 20 MAN tractor heads with 40 flat-bed trailers, a 50-ton mobile crane and other MHE. The Company is looking at increasing its fleet in line with the increase in logistics trade.

Due to FIAFI Group's multiple contracts with international companies, the Iraqi Government and U.S. Army, it has vast experience in moving throughout Iraq and the neighboring countries. FIAFI Group also offers high profile, nationwide secured moves of high value items with the necessary security vehicles available and has strategic partnerships in place with international freight forwarding and shipping companies to enable end-to-end logistic solutions.

### **Services include:**

- International customized logistics supply-chain solutions
- Customs clearance services on exit/entry borders
- Logistics tracking
- Road freight
- Air freight
- Sea freight

## Logistics case studies

### MNSTC-I: Prime Contract



- Contract value: \$4 million
- Contract duration: 18 months
- Successfully moved over 1,800 police vehicles
- Moves located within central Baghdad – a high risk environment
- Provided in-house security to support each move with a record of zero security incidents achieved

### U.S. Government: Blanket Purchase Agreement



- Contract value: \$24 million
- Contract duration: 24 months
- Movement of strategic non-tactical U.S. Army equipment
- Movement stretched nationwide
- In-house security provided to support each move

## Logistics case studies

### Ministry of Interior: National Depot Parts Supply



- Contract value: \$17 million
- Contract duration: 18 months
- Integrated logistics solution encompassing U.S.A, Germany, Thailand and the Gulf States
- Imported in excess of 30,000 unit items under this contract
- Movement supported by in-house security service

### Prime Contractors: Multiple sub contracts



- Moved in excess of 5,000 trucks nationwide
- Customers include EODT, CSS, Eagle Logistics and Universal
- In-house security provided to support moves
- Solutions across high risk and remote areas
- Contracts included supply of 200 trucks per day to one customer totaling 3,000 trucks



SECURITY



## Security

FIAFI Group Security is registered with the Iraqi Ministry of Trade, is a fully licensed security company through the Iraqi Ministry of Interior and is a member of the Private Security

FIAFI Group operates its own Tactical Operations Centre (TOC) overseeing all FIAFI Group security related operations; encompassing tracking linked in to the U.S. Reconstruction Operations Centre (ROC). The Company has in place the necessary operations relating to transportation, communication, weapons/ammunition and security infrastructure to deliver robust security services to its customers.

Equipment ranges from a fleet of 21 B6 armored high and low profile vehicles to the necessary weapons and safety equipment to man 400-guard facilities. Security staff required to carry firearms in Iraq are duly licensed, are committed to protecting life and property and without exception operate within the rule of law, whether that is Iraqi law or operating under U.S. CENTCOM Arming Authority.

FIAFI Group Security is managed and controlled by highly trained and experienced British, American and South African ex-military personnel.

### Services include:

- Security management
- Tactical and non-tactical logistical operations
- Static armed guards
- Convoy escort teams
- Tracking services
- Personal security detail

## Security case studies

### EQM: Site Security for Iraqi Police Barracks



- Contract value: \$4 million
- Contract duration: 24 months
- Secured the Police Barracks in Sader City, Baghdad during construction phase
- Provided 200 static armed guards
- Arranged low and high profile secure moves

### A Media Organization: Security Services



- Contract value: Commercial in confidence
- Contract duration: 24 months
- Conducted all low profile secure moves nationwide
- All moves registered with ROC and FIAFI Group TOC

## Security case studies

### U.S. Military: Security for logistics movements



- Contract value: \$24 million
- Contract duration: 24 months
- Provided high profile gun trucks
- Provided a team of local national and experienced expatriate team leaders
- All moves registered with ROC and FIAFI Group TOC

### EODT: Site Security



- Contract value: \$3 million
- Contract duration: 12 months
- Provided security for EODT de-mining activities across three locations
- Provided national/expatriate static armed guards and communication with local tribes conducted by FIAFI Group



**MAINTENANCE**

## Maintenance

FIAFI Group Maintenance is the largest non-military Iraqi maintenance provider to the Iraqi Government and is registered to Level One with the Iraqi Ministry of Trade.

FIAFI Group has vast experience in the maintenance field servicing government, non-government organizations, international embassies, contractors and domestic customers' vehicle fleets. The Company operates an extensive maintenance facility site in Baghdad and has the capability to open additional facilities within short notice to support individual contracts.

FIAFI Group's auto-parts department is approved by the U.S. Joint Contract Command Iraq as being 'Government Property System Compliant'. This accreditation has facilitated the department to become an approved storage facility for Government Furnished Equipment (auto-parts).

### Services include:

- Scheduled and unscheduled maintenance and servicing
- Auto-parts supply
- Complete engine rebuild
- Engine diagnostics
- Jig works
- Bodywork
- Re-spraying

## Maintenance case studies

### Iraqi Ministry of Interior: IP/INP Maintenance Contract



- Contract value: \$25 million
- Contract duration: 18 months
- 2,000 vehicles repaired/maintained across three locations (in excess of 35 labor hours per vehicle)
- 30,000 GM spare parts consumed in support of this project
- \$2 million worth of parts imported each month

### REVA: Maintenance Contract



- Contract value: \$5.5 million
- Contract duration: 12 months
- Repair and maintenance of REVA 4x4 vehicles for the Iraqi Police
- Extensive repairs required including complete re-builds following blast damage
- Purpose built maintenance contract

## Maintenance case studies

### Iraqi Ministry of Interior: Federal Police Contract



- Contract value: \$12 million
- Contract duration: 12 months
- Purpose built facilities based in Muthana, Baghdad
- Repair and maintenance of heavy trucks, cars and semi-military vehicles
- Extensive repairs required

### FIAFI Group: Automotive Maintenance Facility



- FIAFI Group operates a large auto maintenance facility in the International Zone, Baghdad
- Services government, non-government and domestic customer vehicle fleets
- Vehicle maintenance contracts have eclipsed the 3,000 vehicle milestone
- \$1,000,000 average monthly spend on spare parts



TRAINING



## Training

FIAFI Group Training is an authorized vocational training body licensed by Iraq's Ministry of Education and registered with the Iraqi Ministry of Trade.

FIAFI Group has concluded multiple training programs for the Ministry of Interior and Ministry of Defense and is experienced in vocational training programs having trained more than 3,000 personnel over a two-year period. FIAFI Group has established 19 individual training locations nationwide in support of short and long term contracts. After conducting training needs analysis, FIAFI Group designs course curriculum for each subject area.

FIAFI Group also supports its employees through extensive training, to bring their operational skill levels in line with up to date technology and equipment recognized as international best practice.

### **Courses include:**

**Construction:** Bridge and road repair, carpentry, civil works, concrete works, excavation and earthworks, masonry, plumbing and pipeline works

**Engineering:** Electrical engineering, generator maintenance and installation, metalwork, vehicle maintenance and telecom engineering

**Commercial:** Accountancy, clerical administration, commercial driving, facilities management, finance, HSE, language and medical training

## Training case studies

### Iraqi Ministry of Defense: Mechanical Training and Apprenticeship Program



- Contract value: \$4 million
- Contract duration: 12 months
- Academies established across three Iraqi provinces
- 200 students trained every eight weeks (pass rate of 98%)
- Training materials developed in-house

### Iraqi Ministry of Interior: Mechanical Training (Iraqi Police, Iraqi National Police and Kurdish Police)



- Contract value: \$3 million
- Contract duration: 18 months
- New training centre of excellence established in Baghdad
- 40 students trained every eight weeks (pass rate 98%)
- Training materials developed in-house

## Training case studies

### BPA: Iraqi Civil Services Core Training Program (Construction and Engineering Training)



- Contract value: \$18 million (BPA Value \$300 million)
- Contract duration: 12 months
- Program developed to support initiative to increase future employability
- 3,000 students trained
- Established 11 training locations across Iraq

### Adhamiyah School Training Program Baghdad



- Contract value: \$1.1 million
- Contract duration: six months
- Trained 400 civilians (including 150 women)
- Course curriculum developed by FIAFI Group included property and vehicle maintenance, plumbing, bridge and road repair, facilities management and book keeping



## PIPELINE SERVICES

## Pipeline Services

FIAFI Group Oil Services is registered with the Iraqi Ministry of Trade and Ministry of Oil and is the agent in Iraq to Rouge Pipeline Services ([rougepipeline.com](http://rougepipeline.com)). FIAFI Group has the ability to offer customized pipeline solutions to its oil and gas customers.

Pipeline services is a key capability for FIAFI Group, borne out of the need by the oil and gas industry and, in particular the Ministry of Oil, to ensure pipeline integrity and serviceability prior to the huge increase in production expected over the coming years.

FIAFI Group are initiating integrated technologies for pipeline security in addition to offering the following services:

### **Pipeline Services:**

- Chemical plant cleaning
- Pipeline commissioning
- Pipeline pre-commissioning (on and off-shore)
- Pipeline inspection
- Pipeline maintenance
- Pipeline rehabilitation
- Leak testing

### **Maintenance Services:**

- Cathodic protection monitoring & equipment maintenance
- Installation of Cosasco access fittings
- Intelligent pigging
- Pipeline pigging operations & pig maintenance
- Maintenance of installation stations, block valves & ESD valves
- Pipeline repair – hot tapping, welded sleeving, bolted sleeving and epoxy grouted sleeving
- Pipe rehabilitation



**PARTNERSHIPS**

## Partnerships

FIAFI Group has developed strategic partnerships and agencies with other international services companies working in the region. Through these partnerships, FIAFI Group is able to leverage capabilities, resources and expertise which complement the Company's core capabilities. By working together and utilising the skill sets and specific experiences of our partner companies, FIAFI Group is able to successfully and speedily progress projects benefitting customers and Iraq's local workforce alike.

It is important to ensure that the levels of quality and service that FIAFI Group works to continue during these partnership arrangements. For this reason all the companies FIAFI Group partners with are verified to ensure that they work to the same stringent quality standards and customer service levels as FIAFI Group.

## Partnerships



### Environmental services

FIAFI Group Environmental Services is a Level One registered Environmental Company with Iraq's Ministry of Trade and is registered with the Iraqi Ministry of Environment. FIAFI Group is the exclusive agent in Iraq to INTERGEO ([www.intergeo.com](http://www.intergeo.com)) and through this partnership is able to offer a comprehensive range of environmental solutions.



### Pipeline services

FIAFI Group Oil Services is registered with the Iraqi Ministry of Trade and Ministry of Oil and is the agent in Iraq to Rouge Pipeline Services ([rougepipeline.com](http://rougepipeline.com)) with the ability to offer customized pipeline solutions to FIAFI Group's Oil and Gas customers.



### Catering and Life Support

FIAFI Group works in partnership with the Saudi Arabian Trading and Construction Company 'SATCO', [www.satcosa.com](http://www.satcosa.com) to offer full life support and catering services



## Partnerships



### Steel Fabrication services

FIAFI Group is the agent in Iraq to Mammut Group ([www.mammutgroup.com](http://www.mammutgroup.com)). In partnership with Mammut Group, FIAFI Group is able to manufacture specialized trailers for the transportation industry, pre-engineered steel buildings and pre-cast concrete structures.



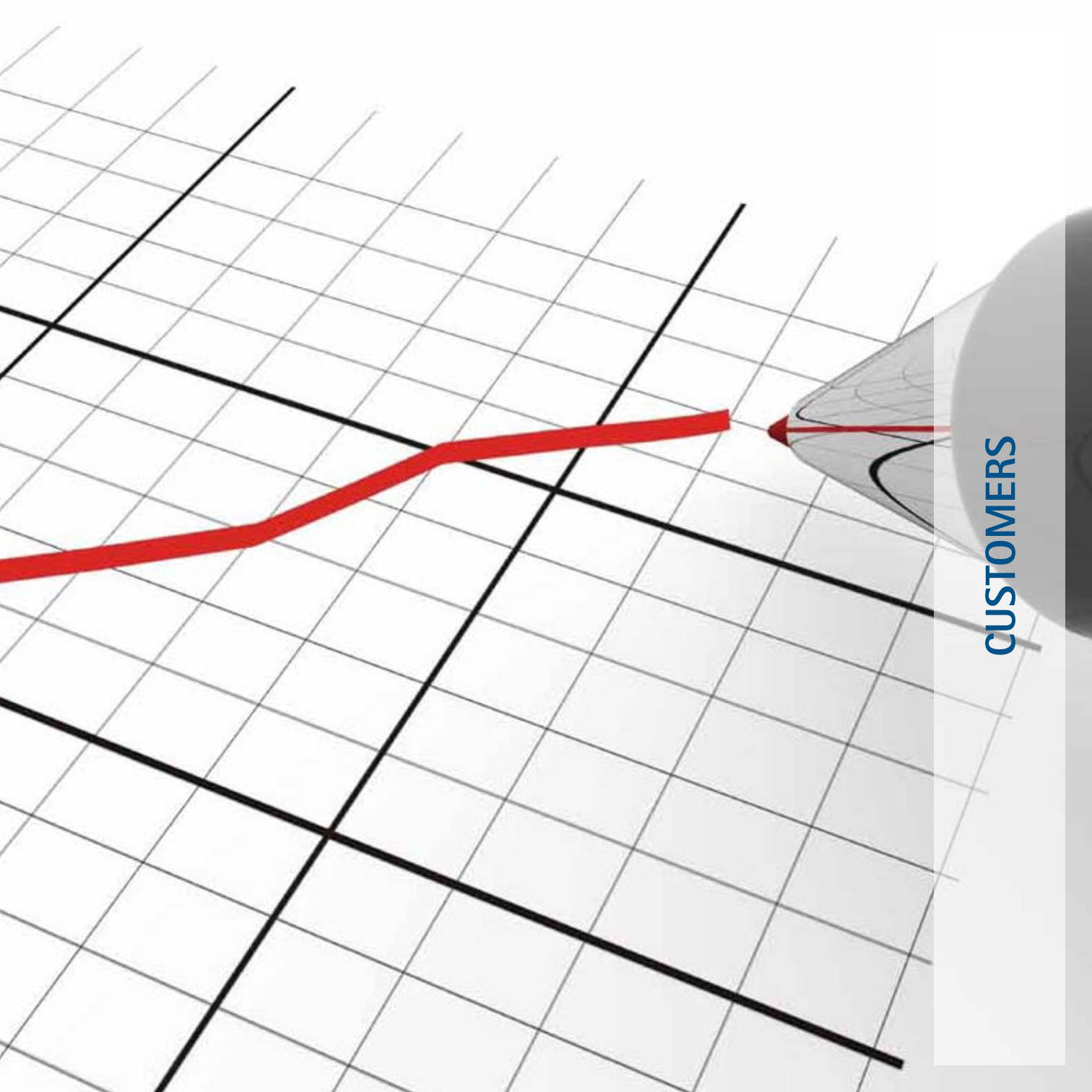
### Concrete Mixing Systems

FIAFI Group works in partnership with Elba ([www.elba-werk.com](http://www.elba-werk.com)) which specialises in high-quality concrete mixing systems to build large scale structures with construction experience including the Olympic stadium in Munich and Heathrow airport.



### Engineering tooling

FIAFI Group works in partnership with The Hoffman Group ([www.hoffmann-group.com](http://www.hoffmann-group.com)) to offer customers quality precision engineering tools.



CUSTOMERS

## Customers

FIAFI Group is proud to have serviced many national and international companies as well as embassies and non-profit organizations. The diversity in customer base is extensive and positions FIAFI Group as a leading infrastructure services supplier in Iraq. Customers include the U.S. Department of Defense, KBR, Marubeni, Weatherford and the United Nations.

## Customers



U.S. Department of Defense



International Rescue Committee



JCC-I



Weatherford



U.S. Department of State



Associated Press



Multi-National Force Iraq



BBC



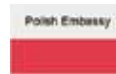
Department of the Army



KBR



Multi-National Security Transition Command Iraq



Polish Embassy



U.S. Embassy



UAE Embassy



Knight Rider



Korean Embassy

## Customers



Embassy of the State  
of Kuwait



Global



Jordanian Embassy



EODT



National Democratic Institute



PAE



Marubeni



United Nations



AISG



Sabre International  
Security



AEGIS



Unity Resources Group



Blue Hackle



Environmental Quality  
Management

## Customers - Past Performance

Project Title	Services	Organization/ Customer Contract Number	Contract Value	Period of Performance
Integrated logistics & security – Iraq wide	Logistics Security Camp Build Life Support	MNSTC-I W91GY0-09-D-0008	\$24,000,000.00	1/10/09 24 months
National Police vehicle maintenance & training	Construction Life support Maintenance	MNSTC-I W91GY0-09-C-0024	\$11,698,000.00	23/9/09 12 months
Security services	Security	Associated Press N/A	Undisclosed – ongoing	1/2/09 24 Months
Karkh Training School	Construction Training Procurement Supply Chain	JCC-I W91GDW-08-D-0004-005	\$640,000.00	4/9/08 12 Months
Hurriyah Training School	Construction Training Procurement Supply Chain	JCC-I W91GDW-08-D-0004-004	\$640,000.00	4/9/08 12 Months
Low profile security services	Security	NGO N/A	Undisclosed – ongoing	1/11/09

## Customers - Past Performance

Project Title	Services	Organization/ Customer Contract Number	Contract Value	Period of Performance
Jamia Training School	Construction Training Procurement Supply Chain	JCC-I W91GDW-08-D-0004-003	\$640,000.00	4/9/08 12 Months
Ghazaliyah Training School	Construction Training Procurement Supply Chain	JCC-I W91GDW-08-D-0004-002	\$611,000.00	4/9/08 12 Months
West Rashid Training School	Construction Training Procurement Supply Chain	JCC-I W91GDW-08-D-0004-0651	\$8,300,000.00	23/8/08 12 Months
Hawijah Training School	Construction Training	JCC-I W91GDW-08-D-0004-0553	\$750,000.00	18/9/08 9 Months
Zaab Training School	Construction Training	JCC-I W91GDW-08-D-0004-0552	\$750,000.00	18/9/08 9 Months
Adhamiyah Training School	Construction Training	JCC-I W91GDW-08-D-0004-001	\$1,100,000.00	7/8/08 6 Months

## Customers - Past Performance

Project Title	Services	Organization/ Customer Contract Number	Contract Value	Period of Performance
Multaka Training School	Construction Training	JCC-I W91GDW-08-D-0004-352	\$760,000.00	29/9/08 9 Months
Iraq-Civil Service Corps	Master Services Agreement	JCC-I W91GDW-08-D-0004 (Shared with 5 companies)	\$300,000,000.00	24/5/08 2 Years
MOI REVA maintenance	Construction Training Procurement Supply Chain	MNSTC-I W91GY0-08-C-0015	\$5,500,000.00	1/3/08 12 Months
MOI mechanic & maintenance supervisor training	Maintenance Procurement Supply Chain	MNSTC-I W91GY0-06-D-0050 Second Extension	\$18,000,000.00	28/12/07 6 Months
MOD education and training	Construction Training	MNSTC-I W91GY0-07-C-0034	\$3,500,000.00	28/4/07 12 Months
Blanket Purchase Agreement (BPA) auto parts	Procurement Supply Chain	JCC-I W91GY0-08-A-0009	\$3,000,000.00	2/06/07 36 Months



## Customers - Past Performance

Project Title	Services	Organization/ Customer Contract Number	Contract Value	Period of Performance
MOI Mechanic & Maintenance supervisor Training	Training Maintenance Procurement Supply Chain	MNSTC-I W91GY0-06-D-0050 First Extension	\$22,000,000.00	29/4/07 6 Months
Tier 1 vehicle service, maintenance and repair	Maintenance Procurement Supply Chain	MNSTC-I W91GY0-07-M-0016	\$725,000.00	20/10/06 3 Months
Service, maintenance, vehicle fleet maintenance	Construction Training Maintenance Procurement Supply Chain	MNSTC-I W91GY0-06-D-0050 Base Period	\$3,000,000.00	28/9/06 6 Months
Tier 2 vehicle service, maintenance and repair	Maintenance Procurement Supply Chain	MNSTC-I	\$725,000.00	30/10/05
Sales, service and vehicle fleet maintenance	Maintenance Procurement Supply Chain	EODT MSCA-012MV0058	\$2,100,000.00	12/1/04 As required

## Customers - Past Performance

Project Title	Services	Organization/ Customer Contract Number	Contract Value	Period of Performance
Armored/up-armored vehicle leasing and maintenance service	Maintenance Procurement Supply Chain	AEGIS MX/117/05/01011	\$287,000.00	15/06/04 As required
Sale, lease, service and fleet maintenance	Maintenance Procurement Supply Chain	American Iraqi Solutions Group SC/AV/001/05/01001	\$1,400,000.00	15/5/05 As required
Vehicle sales, service & fleet management	Maintenance Procurement Supply Chain	Korean Embassy MX/K/001/05/01005	\$400,000.00	1/5/05 As required
Sales, service and fleet maintenance	Maintenance Procurement Supply Chain	APTN (Associated Press) MX/TN/001/05/01015	\$300,000.00	5/4/05 As required
Lease, sales and service	Maintenance Procurement Supply Chain	Global Strategic Group SC/AV/004/50/01004	\$100,000.00	1/3/05 As required

## Customers - Past Performance

Project Title	Services	Organization/ Customer Contract Number	Contract Value	Period of Performance
Vehicle fleet maintenance services	Maintenance Procurement Supply Chain	ALMCO Parsons Contract no. 744089-30000 / 744089-30000	\$3,800,000.00	2/04/03 As required
Low profile armored vehicle service and sale	Maintenance Procurement Supply Chain	Kroll Security SV/MX/0010/05/01025	\$500,000.00	02/12/04 As required
Supply, service and retrieve large cargo transport vehicles	Maintenance Procurement Supply Chain	National Democratic Institute SV/MX/004/05/01006	\$230,000.00	11/10/05 As required
Sales and service and fleet maintenance	Maintenance Procurement Supply Chain	Unity Resource Group SV/MC/009/05/01009	\$270,000.00	17/12/05 As required
Lease, sales, service and support for low/high profile Vehicles	Maintenance Procurement Supply Chain	Greystone Ltd SV/MY/003/01000	\$120,000.00	01/02/06 As required



## TESTIMONIALS

## Testimonials

FIAFI Group invests time, experience and skills in all the projects it undertakes and has a proven track record of building trusted and longstanding relationships with all its customers.

## Testimonials

"I highly recommend this company" ..... "They have provided us with an honest and reliable and friendly service." *Embassy in Baghdad*

"I would like to express my sincere appreciation to you all for the accomplishment of the Amara mission within a limited lead time. Thank you very much for your escorting, reporting and updating during the mission. I believe the convoy had no anxiety running all the way up to Al Amara" *Global Group*

"Due to the highly targeted nature of the material FIAFI Group was contracted to transport, each movement needed to be methodical well planned and expertly executed. FIAFI Group has exceeded our expectations." *MNSTC-I*

"FIAFI Group is an excellent model of an Iraqi company." *US Department of the Army*

"FIAFI Group has consistently proved themselves to be reliable and highly competent in all facets of their operation." *Satisfied customer*

"FIAFI...has always displayed a high degree of integrity, responsibility, and competence."  
*Media organization, Baghdad*

"Your teams' high level of competency, detailed planning, professionalism and resourcefulness were crucial to the success of our executives, navigating them through the challenges unique to Iraq." *Media organization, Baghdad*

"FIAFI did for us an outstanding job in Iraq since July 2003 supporting our Convoy operations and we are still using this company for all our Logistics Support and needs in Iraq."  
*Logistics customer*

## Testimonials

"This contract has been wrought with challenges from the availability and development of the course curriculum, the availability of tools and training aids, the stability of the training locations, and the availability of students. FIAFI Group has overcome these challenges and continues to be a partner in finding solutions to developing challenges." *US Army*

"I could continue with more glowing accounts of FIAFI, but will instead simply say that I highly recommend without any reservations the services of FIAFI."  
*Satisfied customer*

"We were pleased with the quick professional manner in which our vehicle was repaired. The garage completed the repairs before the projected deadline and at the quoted price." *Satisfied customer*

"FIAFI Group was quick to respond to an ever changing threat and provided round the clock security for... personnel and sensitive equipment." *Security customer*

"FIAFI...has been a major factor in our company's continued success in our operations within the Iraq Theater." *Satisfied customer*

"FIAFI Automotive has consistently provided quality armored vehicles to us for sale and lease." *Satisfied customer*

## Contact FIAFI Group





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